

## EagleBank Arena Fundraising FAQs

### **Who is able to work events?**

EagleBank rules are that students 16 and older may work events, along with a parent. Adults 18 and over can work any event. Most events are suitable for teens to work. These are things such as basketball games, Christian music concerts, and family shows such as Disney on Ice. These are events that have little or no alcohol sales. This is important because no one under 18 can handle alcohol or even ring it up on a register. There are some events, predominately concerts, that have high alcohol sales and are not suitable for teens. These will be noted on the Sign-Up Genius entry for the event.

### **How much do I make at an event?**

There is a guaranteed minimum of \$35 per person for the events. A percentage of the total sales of the stand worked are calculated. If that amount divided by the number of workers exceeds the minimum, that is the amount that will be paid. Shows like Sesame Street Live or Disney on Ice may have multiple shows on one day and you are welcome to sign up for one or more, as your schedule allows. If there are group of Patriot workers at an event and they end up working more than one stand, the total amount earned at all the stands will be divided equally between those workers.

### **How will I know my account balance or what I earned for a particular event?**

Checks are usually received from the Arena 2 to 3 weeks after the event. We have a spreadsheet that tracks all the events and the workers. Once we get the check and accompanying invoice, we will verify who worked the event and credit that family's account. We will provide you with your balance upon request.

### **How do I sign up to work events?**

A link to Sign-Up Genius will be added to the PBSO website. Events will be added as the schedule is provided by the Arena. If you have someone working who is not a parent or band member, please note in the comment section who they are working for and whether he/she is under 18.

Please know that when you sign up, PBSO is making a commitment to EagleBank to provide that number of workers for the event. **Please understand that if you sign up for an event, there is an expectation that you will be able to work. Once you sign up, you will be placed in a booth by EagleBank and are expected to work that event. No shows will reflect poorly on PBSO and will jeopardize our ability to continue this fund raising opportunity.**

### **How late can I sign up for events?**

We turn in an estimate a month ahead based on who has signed up. I will confirm that number a week before the event. Sometimes if the Arena is shorthanded, I may send out a request for workers at the last minute. If you want to sign up at the last minute, send me a text or email and I can see if there are spots available.

### **What if I have to cancel at the last minute?**

We all have emergencies where a child is sick or work requirements do not allow you to attend once in a while. **We ask that you plan ahead as much as possible to let us know if your schedule changes. If at all possible, find someone else to take your place such as a spouse or another band member.** If someone outside your family works instead of you, please let us know so we can credit the right account. We are expected to fill the slots we have requested.

### **Are events cancelled?**

Occasionally an event will be cancelled. This is a decision made by the Arena and not within our control. There are occasions where expected attendance is lower than initially estimated and they do not need as many workers. In those situations, we may be asked to provide fewer workers. In that case, we will have to ask the last people signed up not to work.

### **Where will I work and what is expected of me?**

There are a couple types of stands. There are large grills that sell burgers, fries, quesadillas, etc. There are also smaller stands that focus on one item such as pizza or ice cream. Depending on the stand, your duties may vary a little. Mainly we are the cashiers. We set up the booth, restock if necessary, and clean up at the end of the night. Think of the front register of any fast food restaurant and that gives you a good idea of the work.

### **What do I wear?**

The Arena will give you a shirt and hat to wear while you are there. If you will be there a lot and want to buy your own, shirts are \$17 and hats are \$8. EagleBank will reimburse you at the end of the season or when you finish working there and return the items. **Wear BLACK or KHAKI pants.** Black jeans are ok. **No blue jeans, shorts, or capri pants.** Dark closed toed shoes, sneakers are fine. Long hair must be put up. Some people get hot in the stands others are cold. You can wear a tee shirt or long sleeve black or khaki shirt underneath if you would like. I would also bring a water bottle to keep in the back. You can have fountain drinks but there isn't a water fountain.

### **Is my student ready for this?**

We recommend having students work a smaller event such as a basketball game, graduation, or family show such as Disney Live. They will need to be comfortable interacting with the general public and taking directions from adults other than their parents.

### **Who will I work with?**

It will depend on the stand size and how many workers have signed up. For smaller stands, there may be 2-3 people and maybe a supervisor or cook if needed. The larger stands will have a cook and a supervisor. If we have a lot of workers, we may work more than one location. You will stay in the location for the entire event. You will most likely work with your teen. There may be other volunteers or student workers in the stand.

### **Can I carpool?**

Yes, that is a great idea. If you are interested in driving, please indicate that in your sign up. Prince William County School regulations do not allow students to drive themselves to these events.